



**An Associate of Therapy Partners, Inc.**

### **Written Financial Policy**

Thank you for choosing Minnesota Sport & Spine Rehabilitation. Our mission is to deliver a quality measurable outcome and exceptional customer service in a cost effective manner. Making the payment process easy and manageable is important. We offer several payment opportunities.

#### **Insurance:**

- MSSR will contact your insurance company regarding physical therapy benefits. All benefits quoted by your insurance are a general outline of coverage, but not a guarantee of payment.
- You are responsible for reviewing your insurance plan documents and/or working with your insurance carrier to determine the scope and details of any available insurance coverage.
- **Co-payments** are due at the time of service for each treatment session.

#### **Payment Options**

- Payment is due upon receipt of statement
- We accept **Cash, check, VISA, MasterCard or Discover card**
- Prompt Pay Discount** – We offer a Prompt Pay courtesy discount for patients without health insurance or those who choose to pay directly for their treatment on the day of service. If you utilize the Prompt Pay discount you are agreeing that charges will not be submitted to an insurance company.
- On-line bill payment** - You may pay your bill on-line through Secure Bill Pay by going to [www.therapypartners.com](http://www.therapypartners.com) and choosing the Quick Link to “Pay your bill on-line”.
- Payment plans** - A recurring payment plan may be set up for accounts older than 30 days within Secure Bill Pay (see “On-line bill payment”). The balance due must be paid off within three months. For a payment plan longer than three months, see CareCredit®.
- Care Credit®** – We accept CareCredit® for bill payment. This allows you the opportunity to pay your bill over time with CareCredit®’s low monthly payments with a choice of several plans, including a no interest payment plan if paid in full within the plan period, and an extended payment plan with a fixed 14.9% APR. You may apply for Care Credit® on line. For more information, please see the brochures available in our office.

#### **No Show Charge**

If you fail to show for an appointment and have not notified us of your need to cancel, you may be charged a \$30 no show fee.

#### **Interest**

Interest charges of 1.5% will be accrued on balances greater than 60 days old.

If you are enduring severe financial hardship, please contact our office manager for other payment options.

If you have any questions, please do not hesitate to ask. We appreciate the opportunity to participate in your health care.