



An Associate of Therapy Partners, Inc.

MSSR's CANCEL/NO SHOW POLICY: HOW IT AFFECTS YOU

Thank you for choosing Minnesota Sport & Spine Rehabilitation (MSSR) as your physical therapy provider.

We realize that there are times when unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, please give us as much notice as possible so we can reschedule the time for another patient. Canceling an appointment with short notice or not showing up for an appointment, takes up clinic time that could benefit another person.

You will be charged \$30 if you do not show up for your scheduled appointment.

“No showing” for three appointments over the course of treatment will, unfortunately, limit your ability to schedule advanced appointments and may result in allowing same day scheduling only.

If you “no show” for an appointment you will need to call to confirm any future appointments that are scheduled or your subsequent appointments may be cancelled.

We want to make your physical therapy experience as beneficial as possible and your commitment is a very important part of this. If you know you are going to have a difficult time making your appointments, please discuss this with your therapist. We will try to accommodate your needs. Thank you.